

Community Ring & Ride Service

Providing assistance in travelling to GP Appointments, Hospital Appointments and other Health related Appointments





Community Ring & Ride Service

Flintshire County Councils Integrated Transport Unit will be introducing a new Community Ring & Ride Service for Flintshire residents. The new service will be a demand responsive service providing accessible door to door transport to members of the public who experience difficulty travelling on existing public services.

The service will provide assistance in travelling to:

• GP Appointments • Hospital Appointments • Other Health Related Appointments

The service is open to:

- Members Only
- An Annual Subscription **fee of £10 will apply** (payments can be made by telephone or by cheque made payable to Flintshire County Council).
- A further Charge will be made for each journey at 45p per mile.

Passengers are requested to:

• Give at least **24 hours' notice of individual journeys**, (however we will try to accommodate journeys at shorter notice where possible).

At initial registration, members will also be required to answer the following questions in order to meet the criteria to use the service:

- Where do you live?
- Where are you wanting to travel to?
- What is the purpose of the journey?
- Is this the first time you have had to make this journey?
- Do you have a car or access to a car?
- Are you able to use bus services?
- If you are going to hospital for an appointment, might you be eligible to use the Welsh Ambulance Service Patient Transport Service?

Example journey costs are for the following return journeys are:

Higher Kinnerton to Hope Medical Centre £2.70 Llanfynydd to Wrexham Maelor Hospital £5.40 Northop Hall to Bradleys Practice, Mold £4.50 Whitford to Holywell Hospital £3.15



To make an application to be a member of the Community Ring & Ride Service please contact our Streetscene Contact Centre:

Tel 01352 701234 (between the 09.00 am until 17.00 pm Monday-Friday)