

# Community Ring & Ride Service

Flintshire County Councils Integrated Transport Unit will be introducing a new Community Ring & Ride Service for Flintshire residents. The new service will be a demand responsive service providing accessible door to door transport to members of the public who experience difficulty travelling on existing public services.

#### The service will provide assistance in travelling to:

• GP Appointments • Hospital Appointments • Other Health Related Appointments

#### The service is open to:

- Members Only
- An Annual Subscription **fee of £10 will apply** (payments can be made by telephone or by cheque made payable to Flintshire County Council).
- A further Charge will be made for each journey at 45p per mile.

#### Passengers are requested to:

 Give at least 24 hours' notice of individual journeys, (however we will try to accommodate journeys at shorter notice where possible).

## At initial registration, members will also be required to answer the following questions in order to meet the criteria to use the service:

- Where do you live?
- Where are you wanting to travel to?
- What is the purpose of the journey?
- Is this the first time you have had to make this journey?
- Do you have a car or access to a car?
- Are you able to use bus services?
- If you are going to hospital for an appointment, might you be eligible to use the Welsh Ambulance Service Patient Transport Service?

### Example journey costs are for the following return journeys are:

Higher Kinnerton to Hope Medical Centre £2.70

Llanfynydd to Wrexham Maelor Hospital £5.40

Northop Hall to Bradleys Practice, Mold £4.50

Whitford to Holywell Hospital £3.15









To make an application to be a member of the Community Ring & Ride Service please contact our Streetscene Contact Centre:

Tel 01352 701234 (between the 09.00 am until 17.00 pm Monday-Friday)