



A Well-being Plan for Flintshire

2021 - 2022



FLINTSHIRE PUBLIC SERVICES BOARD
BWRDD GWASANAETHAU CYHOEDDUS SIR Y FFLINT



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Partners

These are the Flintshire Public Services Board Partners. These organisations have helped to develop and deliver the Well-being Plan for Flintshire:

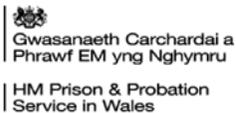


Gwasanaeth Tân ac Achub
Fire and Rescue Service

FLINTSHIRE PUBLIC SERVICES BOARD
BWRDD GWASANAETHAU CYHOEDDUS SIR Y FFLINT



Llywodraeth Cymru
Welsh Government



Pictures: Craig Colville



SECTION 1: Introduction from the Flintshire Public Services Board (PSB)

Flintshire has a longstanding and proud track record of partnership working. The communities we serve rightly expect public and third sector partners to work together to manage and deliver against shared priorities through collaboration. The Flintshire Public Services Board (PSB) is at the heart of promoting a positive culture of working together and concentrates energy, effort and resources on providing efficient and effective services to local communities.

The Flintshire Public Services Board is a strong and unified team. We have set our priorities for 2021-2022, which are covered in full in this Plan. Over and above working towards these priorities it is our role to ensure that the supporting partnerships are effective in working within their specific briefs to improve services and outcomes for local people.

The emergency situation over the past year has changed our home, work and social lifestyles. All public and third sector

organisations have supported individuals and communities in ways in which we could not have foreseen when our last Well-being Plan was published. We continue to support recovery from the Covid-19 pandemic by working in partnership and by joining with the Wrexham Public Services Board.

This Well-being Plan is a blended one which builds on the ambition of the local Flintshire Public Services Board and develops that ambition into a joint Plan with Wrexham Public Services Board around community resilience to support communities during recovery and for the longer-term.

We trust that our Well-being Plan both informs and inspires. Flintshire is a high performing County with a positive future. Together we can continue to make a positive difference both today and in the future.



Colin Everett

Flintshire County Council / Chair
Flintshire Public Services Board



Rob Smith

Betsi Cadwaladr University Health
Board / Vice Chair
Flintshire Public Services Board



Richard Fairhead

North Wales Fire and Rescue Services /
Vice Chair Flintshire Public Services Board





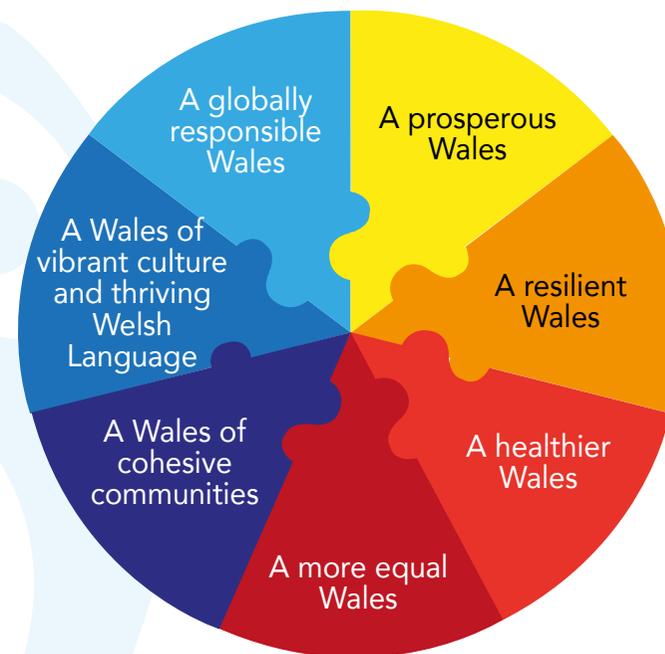
welcome

Welcome to Flintshire's Well-being Plan

The Well-being of Future Generations Act (Wales) 2015 is ground-breaking legislation which aims to improve further the social, economic, environmental and cultural well-being of Wales now and for the longer-term.

The Act is underpinned by seven well-being goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh Language
- A globally responsible Wales



To support the delivery of the sustainability principles we need to work differently by applying the five ways of working:

Long term



The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs

Prevention



How acting to prevent problems occurring or getting worse may help public bodies meet their objectives

Integration



Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.

Collaboration



Acting in collaboration with any other person (or different parts of the body itself) that could help the body meet its well-being objectives

Involvement



The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves

In line with the requirements of the Well-being of Future Generations Act (Wales) 2015, the first Well-being Plan for Flintshire was published in May 2018, followed by the first Annual Report published for 2019-20. Following an extraordinary 2020,

the Flintshire Public Services Board is pleased to present the "Well-being Plan for Flintshire 2021 - 2022".

The Plan supports both the well-being goals and the sustainable development principles outlined above and will demonstrate how they have been incorporated into our priorities.

Whilst the Flintshire Public Services Board realise that there is much that we can do to add value to public service and the communities of Flintshire we have two main priorities which continue from the previous Well-being Plan:

- **Community Safety**
- **Healthy and Independent Living**

These priorities have been chosen as the areas where the Public Services Board can add most value and make a positive and lasting difference, with a number of new in year priorities that underpin these for 2021-2022. Over the lifespan of the Well-being Plan for Flintshire, the in-year priorities will be revisited and adapted according to need and circumstance.

Working together to make an impact in these priorities is the collective aim of the Public Services Board, realising that no single organisation can achieve this on their own; the partner organisations represented on the Public Services Board can collectively make a positive difference for the people who live, visit and work in Flintshire.

How the Plan has been developed

This plan is a 'blended' Well-being Plan in that it brings together the work of the Flintshire Public Services Board alongside that of the joint Flintshire and Wrexham Public Services Board for 2021-22.

The Flintshire Public Services Board priorities are covered in this Plan in detail, which continue from previous Well-being Plan commitments are:

- **Community Safety**
- **Healthy and Independent Living**

These will be detailed in two ways; looking back on progress made during 2020/21 and looking forward for the ambition and plans for 2021/22.

The other previous priorities for Flintshire Public Services Board (Economy, Environment and Community Resilience) have been developed as follows:

- **Economy** - this priority is being led at a regional level by the Regional Economic Ambition Board with relevant projects and activities being delivered locally through the workstream of Flintshire's Community Recovery Group.
- **Environment** - this priority is a blend of both joint work with Wrexham and locally delivered commitments. Both areas of work are covered in this Well-being Plan via the work of the Joint Flintshire and Wrexham Public Services Board.
- **Community Resilience** - this priority is being led jointly with Wrexham Public Services Board as a result of a decision made by the regional Strategic Coordinating Group (made up of key public service leaders) that the four Public Services Boards were best placed to lead and support the recovery of society, natural environment, communities and people from the impacts of the pandemic.

Following the Plan – An Easy Guide

Section 2 of this Well-being Plan takes a reflective look back at 2020-21, outlining our performance against priorities. Section 3 sets out the priorities of the Flintshire Public Services Board and Section 4 outlines the priorities for the joint Flintshire and Wrexham Public Services Board.

The Public Services Board priorities are shown in two diagrams overleaf, which demonstrate both the overarching priorities of the PSB and the initial in-year priorities that support them. The diagram also shows the work outside of these priorities that will continue to take place to meet the needs of Flintshire’s residents.

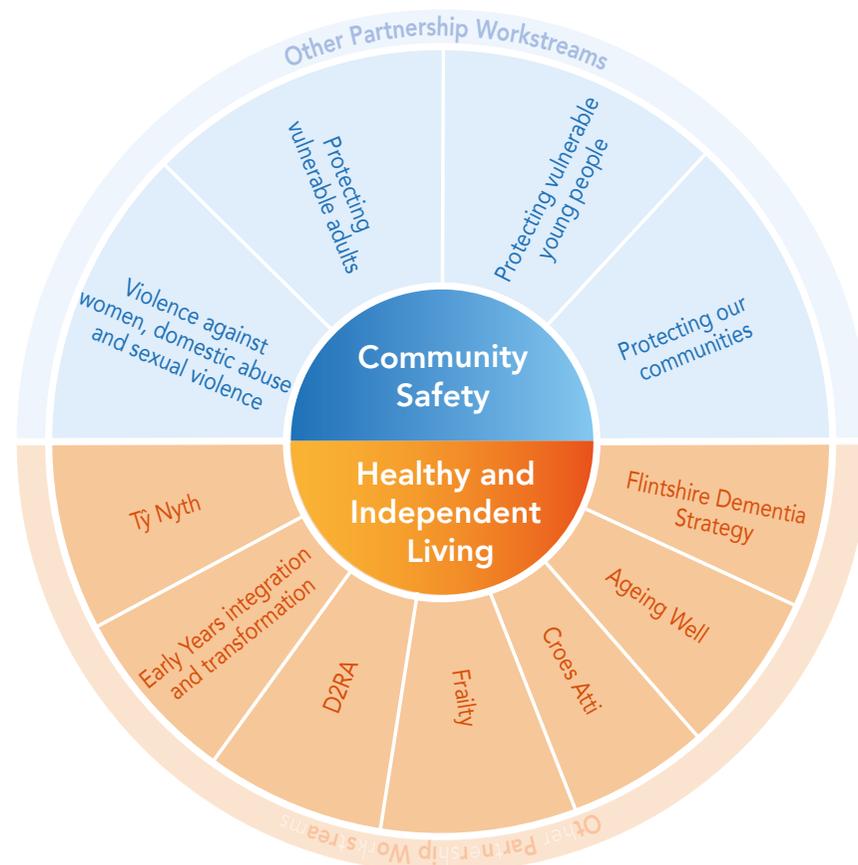
The priorities identified for 2021-22 are those where the Public Services Board is confident it can make the biggest difference through a united partnership approach whilst contributing to the seven national Well-being Goals of the Well-being of Future Generations (Wales) Act 2015.

Each priority is illustrated with a different colour. For example, “**Community Safety**”, is **Blue**. The colour coding will make the priorities easier to follow as the reader works through the document.

The Public Services Board itself has strong governance and assurance arrangements in place to ensure the

appropriate in-year monitoring to deliver the outcomes of the Plan. Further information can be found on page 50.

As a Public Services Board we will carry out in-year monitoring to deliver the agreed outcomes. Delivery Plans for each priority will support achievement against the actions and impacts detailed within the Plan.





SECTION 2: Looking Back - 2020/21

To meet the statutory obligations of the Well-being of Future Generations Act (Wales) 2015, this section provides a brief overview of our performance in achieving our priorities during 2020/21.

Priority: **Community Safety**

Strong Performance: areas where we can demonstrate strong performance using data (where possible)

- ✓ Flintshire's second Domestic Homicide Review is now complete and has been sent to the Home Office. We are now following up on the Action Plan to ensure all actions recommended in the report are completed
- ✓ 67 victims of repeat domestic abuse have been referred to the Multi Agency Risk Assessment Conferences (MARAC) and as a result of those referrals have received assistance, such as target hardening supported through the Neighbourhood Wardens service
- ✓ 1673 Safe and Well Checks have been carried out for the Fire Service
- ✓ Trading Standards Officers have visited, advised and assisted 94 victims of scams
- ✓ People Are Safe now lead on the 4P Plan (Protect, Prepare, Prevent and Pursue) relating to Community Profiles recommendations and to deliver them across Flintshire, feeding into both the Regional and National Pictures - achieved, needs ongoing monitoring

Strong Stories: areas where we can demonstrate strong stories using milestones and achievements

Violence Against Women, Domestic Abuse and Sexual Violence

When all Police Officers and Police Community Support Officers are issued with Body Worn Video (BWV), they are given extensive training to be able to utilise the BWV, how to download recorded content and how to identify evidential footage. Training for all staff in best practice of using BWV and the impact that this will have on prosecutions and positive outcomes for victims of Domestic Abuse.

Ask and Act has been rolled out and there is an ongoing programme. This has continued the work with and relationships development with the Domestic Abuse and Sexual Violence Regional Advisor to roll out Levels 2 and 3 of the National Training Framework, developing the "Ask and Act Training". The main principles are based on an approach to targeted enquiry; it represents Groups 2 and 3 of the National Training Framework on Violence against Women, Domestic Abuse and Sexual Violence. Its aim is to increase identification and support for those who experience violence against women, domestic abuse and sexual violence.

Protecting Vulnerable Adults

Visible Vulnerable groups have commenced to identify and support the Visible Vulnerable individuals within Flintshire County who have complex substance misuse and mental health needs, particularly those who are homeless or rough sleeping. The Silver Group has bi-monthly meetings. This sits at the strategic level. Bronze Groups have been set up in both the Flintshire South and Flintshire North areas and commence at the local operational levels. Meetings have been arranged with the local Councillors in the Deeside area to update them with the work that has taken place and is ongoing. This has been arranged as a regular update.

Effective use of powers under The Modern Slavery Act 2015 to include National Referral Mechanism, (NRM) referrals. NRM referrals are being promoted more. This is regularly reviewed at monthly meetings, where the County Chief Inspector reviews all County Lines 4P Plans. The Modern Day Slavery Unit have planned to provide training and updates to the new staff in Eastern - this is ongoing with support from Wrexham.

Challenges: Risk and barriers (open/live and those overcome in year)

- The impact of the coronavirus pandemic has continued to have a considerable effect on public services, with resources regularly having to be diverted to help deal with issues arising from the pandemic. Despite this the above performance shows that the People are Safe Board continues to play an important part in the well-being of Flintshire residents.

Priority: **Healthy and Independent Living**

Strong Performance: areas where we can demonstrate strong performance using data (where possible)

- ✓ 55 apartments at the new Plas Yr Ywen Extra Care scheme for older people in Holywell, with 43 one bedroom and 12 two bedroom apartments providing independent residential accommodation with on-site specialist care and support
- ✓ 1,257 families received information and support through the Early Help Hub
- ✓ 12 Micro-carers delivering services in the County
- ✓ 64 volunteers recruited and coordinated collaboratively by Social Services and FLVC to provide supplementary support to service providers and local residents during the COVID-19 pandemic
- ✓ 80 older people's care providers, and 79 schools in Flintshire, provided with Personal Protective Equipment (PPE) in response to the COVID-19 pandemic, distributed from a new hub established at NEWCES Equipment Stores in Queensferry, with deliveries made by the group of community volunteers

Strong Stories: areas where we can demonstrate strong stories using milestones and achievements

- ✓ The community approach with third sector partners help to deliver a coordinated response to the pandemic locally, including the recruitment and coordination of community volunteers
- ✓ The partnership work between Social Services staff and Environmental Health Officers in providing much needed support to social care providers affected by COVID-19
- ✓ The financial support from Welsh Government's Hardship Fund to social care services enabled additional care and support capacity to be facilitated
- ✓ The completion of the new Extra Care Scheme in Holywell - Plas Yr Ywen, providing 55 new apartments. This is the fourth Extra Care Scheme in Flintshire
- ✓ The expansion of Marleyfield Residential Care Home in Buckley was undertaken during the year, with final completion in May 2021. This will provide long term accommodation for an additional 16 longer term residents plus short term supported accommodation for a further 16 people coming out of hospital who need a few weeks of therapy led support to build their strength and mobility before returning home. This takes the total capacity of Marleyfield House to 64 residents

- ✓ As an early response to the COVID-19 pandemic, the Council acquired and refurbished a dormant residential care home in Holywell, opening this as a temporary care home - Ty Treffynnon - to provide urgent accommodation for older people, particularly those leaving hospital. The independent sector was also supported to quickly establish a new temporary 'step down' facility to enable people to safely move out of hospital beds as their health returned to them
- ✓ The implementation of Micro-care as a new way of delivering care and support to people in their own homes, with 12 Micro-carers delivering services in the county
- ✓ The implementation of the Foster Carer Support Model - 'Mockingbird'. A first for Wales, providing an extended model of foster care where a "Mockingbird Family" of a number of linked foster carers provide respite care for each other, peer support and gather for social activities or joint training for example supported by a liaison worker
- ✓ Joint working in Community Resource Teams between and the Single Point of Access (SPoA), including the extension of operating hours during the extended home working and lockdown periods
- ✓ The Social Prescriber roles, recruited by Flintshire Local Voluntary Council (FLVC) in 2018, continued to provide an excellent support service in collaboration with Social Services and Health teams, successfully managing over 1700 referrals, including an increasing number of self-referrals, in 2020/21
- ✓ Promoting and supporting independent living through our "What Matters" approach, focussing on the expressed needs of our service users
- ✓ Providing alternatives to hospital based care or long term care through provision of intermediate care options including Step Up Step Down beds
- ✓ Supporting the delivery of the Regional Dementia Strategy action plans
- ✓ Developing Age Friendly communities and promoting the voice of older people through consultation and engagement, and supporting action groups
- ✓ Supported the development of an extension to increase capacity at the Arosfa respite home for children, managed by Action For Children
- ✓ The Flintshire Early Help Hub continues to be successful in bringing statutory and non-statutory agencies together to share information about families and coordinate an early response before relatively simple problems escalate and become complex
- ✓ The purchase of a property, Ty Nyth in Mold, to be developed as a North East area collaborative project to provide a new residential provision for children and young people with complex needs as an alternative to having to meet those needs out of county, away from family and friends

- ✓ Recognition of our Learning Disability Services in the Social Care Wales Accolades and shortlisted for the APSE Awards
- ✓ The employment of two graduates, young people with Learning Disabilities from the Project SEARCH programme, in our own services, with others entering in paid employment

Challenges: Risk and barriers (open/live and those overcome in year)

- The COVID-19 pandemic presented unprecedented challenges throughout the year for Social Services and Health Board teams, and across the independent and third sector. The strong collaborative working between all parts of the public sector and third and independent sector providers, pulling together to help maintain the health, wellbeing and independence of the population during these testing times
- The provision of safe and socially distanced residential care for older people, as an alternative to hospital admission, was a key priority during the year. Close collaboration between Social Services, Health Board and care sector providers, and the additional care capacity created at Ty Treffynnon and the independent care sector home also helped to respond to this challenge
- All sectors were severely impacted by the effect that the pandemic had on its own workforce. Employees and people supported were required to spend periods of time self-isolating and increased support was required through some often traumatic times. All service delivery partners worked innovatively, using technology to provide remote support and used safe socially distanced face-to-face support where possible

SECTION 3: Our Priorities Flintshire

**Flintshire Public Services
Board: In-year Priorities
2021-2022**



Priority: **Community Safety**

What does this mean?

Community Safety is about reducing and tackling crime and disorder within the county. It relies upon working in partnership with other agencies and communities to make the areas in which we live safer. We will do this by:

- Identifying the signs and symptoms of domestic abuse and sexual violence and providing an effective response
- Tackling drugs and alcohol
- Reducing re-offending
- Responding to the threat of organised crime gangs
- Tackling modern day slavery
- Addressing the threat of child sexual exploitation

Why is this a priority for the PSB?

This is a priority because:

As a Public Services Board we work in partnership to implement strategies that are in line with legislation and wider priorities¹. Our statutory requirements are to:

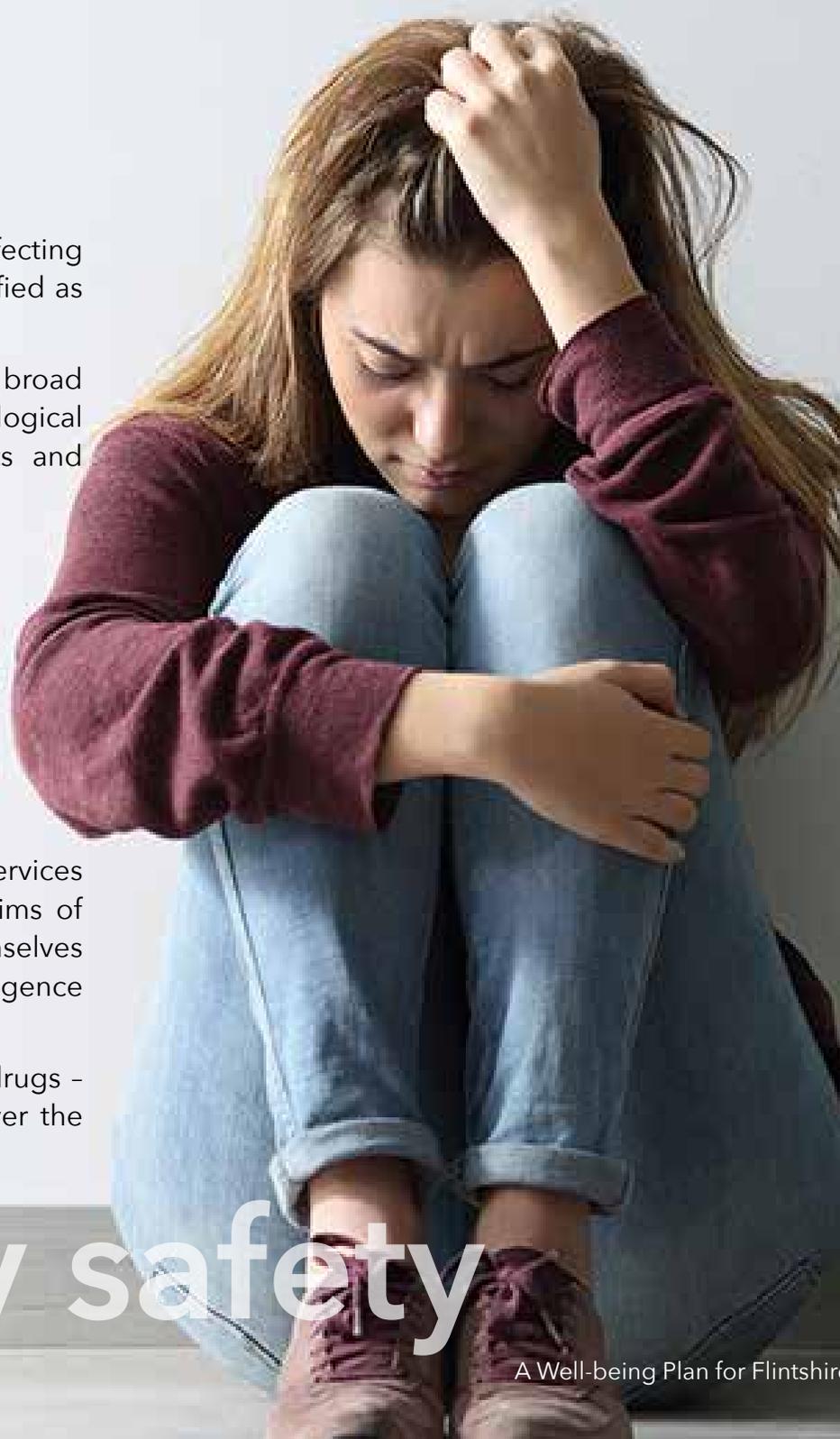
- ✓ Address crime and disorder to benefit communities and businesses;
- ✓ Tackle substance misuse to benefit the wider community where drug use can disrupt communities and residents can be victims of crime and antisocial behaviour;
- ✓ Reducing reoffending to support community rehabilitation;
- ✓ Increase reporting of incidents of Domestic Abuse and Sexual Violence to increase family and individual safety;
- ✓ Combatting Modern Day Slavery and Organised Crime Gangs;
- ✓ Reducing the risk of sexual abuse including Child Criminal Exploitation (CCE), and;
- ✓ Making our communities safer so that they can thrive.

¹ These objectives draw upon Section 6 of the Crime & Disorder Act 1998 (as amended by the Police Reform and Social Responsibility Act 2011) as well as the Police and Crime Commissioner's objectives. These priorities have been adopted by the North Wales Safer Communities Board in their plan, and also locally by the Flintshire Public Services Board.

The evidence behind this:

North Wales Police assessed crime and disorder issues affecting communities across Flintshire. The areas that were identified as high risk priorities were:

- ✓ Domestic Abuse and Sexual Violence - due to the broad impact to the victims and families, (physical, psychological and financial), the number of recorded incidents and awareness that both are significantly underreported.
- ✓ Child Sexual Exploitation (CSE) - the psychological impact of CSE upon the victim can be very high so working with partners is important to both prevent and manage the effects of CSE. Although we assess organised CSE to be rare in North Wales, we know it has occurred and it is probable that further incidents will be identified. There are also an increasing number of children at risk of CSE.
- ✓ Modern Day Slavery - it is likely that a wide range of services will identify increasing numbers of incidents. Victims of modern day slavery do not always recognise themselves as victims so recognising the signs and sharing intelligence will prove to be important in combating this.
- ✓ Organised Crime Gangs and the supply of illegal drugs - threat, risk and harm in Flintshire has increased over the past few years.



community safety



Long Term Vision - What we want to achieve over the life of the Plan

Through partnership working, work together to make Flintshire safer.

What are we already doing?

- Contributing to the regional work delivered by the North Wales Safer Communities Board.
- Continued focus through local and force level tasking and performance framework.
- Flintshire Vulnerable Adult Referral Mechanism (VARM) / Anti-Social Behaviour (ASB) Group meetings, which analyses and reviews crime and disorder trends in the county.
- Multi Agency Risk Assessment Conferences (MARAC) held monthly to share information, to increase safety and reduce the level of risk for those at high risk due to domestic abuse.
- Contributing to the work programme of the Violence Against Women, Domestic Abuse and Sexual Violence Board (VAWDASV).
- Multi-agency Integrated Offender Management (IOM) panel, which reviews the County's most persistent prolific offenders.
- Working to the Flintshire Youth Justice Service Plan.
- Monthly Prevent and Deter Panel which focusses on providing preventative services to young people at risk of Anti-Social Behaviour (ASB) and offending.
- Working with the Area Planning Group to tackle substance misuse.
- Reducing the incidence of fire deaths, and injury from fire.
- Tackling doorstep crime and scams.
- Continued scrutiny of all Modern Day Slavery (MDS) crime by the MDS Unit.



In-year Priorities for 2021/22:

Focus on priorities identified through the North Wales Strategic Assessment, with particular reference to:

- Violence against women, domestic abuse and sexual violence
- Protecting vulnerable adults
- Protecting vulnerable young people
- Protecting our communities

Summary of actions to achieve in-year priorities:

Violence against Women, Domestic Abuse and Sexual Violence

- Officers to utilise Body Worn Video (BWV) in all domestic abuse related cases to assist in achieving the best evidence, the demeanour of the victim, behaviour of the perpetrator, the scene / location and assist the CPS with prosecutions.
- Training for all staff in best practice of using BWV and the impact that this will have on prosecutions and positive outcomes for victims of domestic abuse.
- Continue to work with and develop relationships with the Domestic Abuse and Sexual Violence Regional Advisor to roll out Levels 2 and 3 of the National Training Framework, developing the “Ask and Act Training”.
- Actively involve Youth Justice Service with the weekly MARAC meetings in Flintshire to ensure an effective engagement of partners within the MARAC process.
- Continue the focused customer visits from Flintshire County Council Housing Officers to affected tenants.
- Neighbourhood Wardens to provide resources to victims of domestic abuse.
- Ensure a consistent agency referral rate of 35% for Safe and Well Checks (SAWC).
- To be directed by and engaged with the newly set up Vulnerability and Exploitation Group.
- Monitoring the impact of social isolation and the increase of alcohol consumption on domestic abuse within the North Wales Alcohol Strategy following the recent Covid-19 Lockdown

Protecting Vulnerable Adults

- Identify and support the visible vulnerable individuals within the County with complex substance misuse and mental health needs, particularly those who are homeless or rough sleeping.
- Identify partners to be involved with a multiagency collaborative partnership and set up the appropriate Silver Group meeting to enable operational working.
- Flintshire VARM / ASB Group and Missing, Exploited and Trafficked (MET) to undertake trends or emerging issues in relation to child criminal exploitation, County Lines, modern day slavery and child sexual exploitation.
- Lead on the 4P Plan (Protect, Prepare, Prevent and Pursue) relating to Community Profiles recommendations and deliver them across Flintshire feeding into both the Regional and National Pictures.
- Effective use of powers under the Modern Slavery Act 2015 to include National Referral Mechanism (NRM) referrals.
- Promote and support the most vulnerable in our communities through the work of the Vulnerability And Risk Management (VARM).
- Make best use of multi-agency intelligence to identify and protect victims of crime and anti-social behaviour through the VARM/ASB Group process.
- Develop the already good foundations of the Early Action Together Programme (EATP) in Flintshire, ensure that the learning from ACE TIME training (Training in Adverse Childhood Experiences and how that affects people over time) is put into practice and utilised, with good, quality referrals made into the team.
- Victims identified by the National Scam Team are referred to Trading Standards on a monthly basis and visits to be completed by the Trading Standards team.

Protecting vulnerable young people

- Increase the number of effective and quality Risk Management Plans (RMP) for persons identified as vulnerable.
- Identify and support the visible vulnerable individuals within the County with complex substance misuse and mental health needs, particularly those who are homeless or rough sleeping.
- Identify partners to be involved with a multiagency collaborative partnership and set up the appropriate Silver Group meeting to enable operational working.
- Flintshire VARM / ASB Group and Missing, Exploited and Trafficked (MET) to undertake trends or emerging issues in relation to child criminal exploitation, County Lines, modern day slavery and child sexual exploitation.
- Lead on the 4P Plan (Protect, Prepare, Prevent and Pursue) relating to Community Profiles recommendations and to deliver them across Flintshire, feeding into both the Regional and National Pictures.
- Undertake a review of the MET panel.
- Explore possible diversionary schemes around exclusions linked to drugs / alcohol and knife related behaviour in dialogue with the Head Teachers Federation.
- Local Scrutiny Panel to review for Out of Court Disposals to be led by representatives from the Youth Justice Service Executive Management Board.
- Develop a multi-agency Serious Youth Violence Task and Finish Group which will undertake an audit to ensure a multi-agency response to serious violence for young adults and those who are on the cusp of offending.
- Develop the already good foundations of the Early Action Together Programme (EATP) in Flintshire and ensure that the learning from ACE TIME training is put into practice and utilised, with good, quality referrals made into the team.
- Identify any trends or spikes in incidents within Flintshire, e.g., FACE (Fire Awareness Child Education) referrals, deliberate fires, house fires.

Protecting Our Communities

- IOM to work with our most prolific offenders to reduce re-offending.
- Lead on the 4P Plan relating to Community Profiles recommendations and to deliver them across Flintshire feeding into both the Regional and National Pictures.
- Understand community needs and tensions, through all available resources.
- Flintshire County Council Housing Department to address anti-social behaviour reports at their properties, to work with other housing providers and partners to reduce demand.

Community Safety (General)

- Monitoring of compliance with the Victims Codes of Practice with particular focus on the most vulnerable victims such as hate crime, CSE, domestic abuse, modern day slavery.
- Embedding of Vulnerability Assessments consistently across all crime types.
- Support and development of the Early Help Hub.
- Delivering 'Safe and Well' checks to the communities within Flintshire. These checks can include a Fall Risk Assessment and signposting to other agencies as appropriate.
- Investigating opportunities to engage in partnership working, to reduce duplication and improve efficiency.
- Utilise powers under the Anti-Social Behaviour, Crime and Policing Act 2014, where necessary.
- Investigating occurrences of doorstep crime.
- Undertake operations to disrupt the supply of illicit tobacco in Flintshire.
- Putting warnings about doorstep crime out to the public using Community Alerts, Facebook and other social media.
- Sharing intelligence around doorstep crime with other enforcement agencies.

Where should we see an impact?

- ✓ People's confidence to report appropriately to partners increased.
- ✓ Recognition of the signs and symptoms of domestic abuse, sexual violence and modern day slavery by public and voluntary sector agencies.
- ✓ Improved response from public services to domestic abuse and sexual violence should see an increase in reporting as individuals will be confident in coming forward.
- ✓ High risk cases of domestic abuse dealt with effectively and a reduction in the repeat victimisation achieved.
- ✓ Awareness of the impacts of Adverse Childhood Experiences (ACEs) amongst partners increased through the life course.
- ✓ Early intervention in recognition of ACE's.
- ✓ Vulnerable people prevented from becoming victims of crime.
- ✓ Substance misuse tackled collaboratively on a local and regional level.
- ✓ Committed regional partnership approach to addressing crime and disorder continued.
- ✓ Better sharing of intelligence across partner agencies.
- ✓ Increased partnership action to tackle modern day slavery, child sexual exploitation and organised crime gangs.
- ✓ Response to intelligence gathered from our communities.
- ✓ Identify and deter those individual who could cause our communities the most harm.

5 Ways of Working:



Long term:

- There is a clear long term vision to make the communities of Flintshire safer by working in partnership
- There is a clear focus on vulnerability and tackling organised crime



Prevention:

- The early identification of victims by a wide range of agencies, the focus on victim support and pursuing those who cause harm will help make Flintshire a safer place to live and a hostile environment for criminals to operate
- Monthly Prevent and Deter Panel which focusses on providing preventative services to young people at risk of ASB and offending



Integration:

- The objectives of this group fit in well with the Well-being plan with a wide range of partners actively involved



Collaboration:

- Working together as a partnership and with our communities is at the centre of this plan
- The sharing of intelligence and a joined-up response to incidents is critical to our success

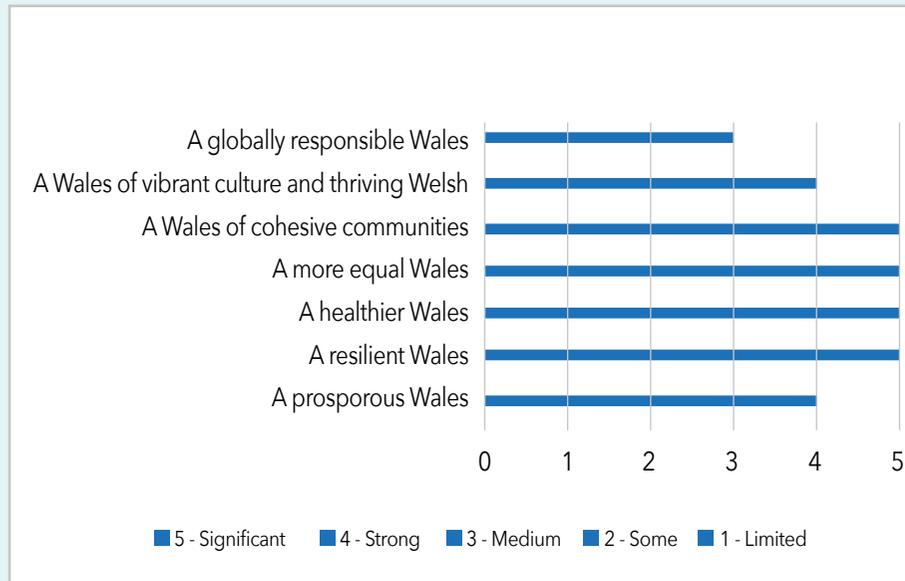


Involvement:

- Actions in this plan will lead to a greater understanding of community needs
- The training programmes will help partners become the eyes and ears of local communities to enable us all to make people feel safe - both at home and elsewhere.



Contribution towards the 7 Well-being Goals:



Links to other priorities:

- **Healthy and Independent Living** - reduction in substance misuse, reduction in crime, reduction in incidents of domestic abuse, increased likelihood of physical activity outside of the home, improved mental health by tackling fear of crime

Glossary of terms:

County Lines - A law enforcement term used for the tactic organised crime gangs have been using to operate their illegal business across the UK.

Crime and Policing Act 2014 - An Act of UK Parliament which greatly expanded law enforcement powers in addressing anti-social behaviour.

Early Help Hub - The Early Help Hub is a multi-agency project which aims to improve the 'journey' for families at greater risk of worsening problems with an emphasis on information, advice and assistance.

MARAC - Multi Agency Risk Assessment Conference (MARAC). A monthly meeting between public sector partners to share information, to increase safety, and reduce the level of risk for those at high risk due to domestic abuse.

Onyx Team - A specialist team tackling Child Criminal Exploitation.

VARM - Multi agency group who meet monthly to support the most vulnerable in our communities through the work of the Vulnerability And Risk Management (VARM)



Priority: **Healthy and Independent Living**

What does this mean?

Enjoying positive physical and mental well-being and living as independently as possible are fundamental to most people's definition of a productive and fulfilling life. Organisations that make up the Public Services Board are able to create and maintain living and working conditions for example to support well-being and independence and are also there to support those who require assistance, advice or support with the aim of reducing dependency in the longer term.

The areas of work that the Healthy and Independent Living Board will be focusing on are:

- **Tŷ Nyth** - Develop a new local children's residential provision at Ty Nyth, Mold, as a North East area collaborative project
- **Early Years integration and transformation** - Improve child outcomes in the early years of life through an effective local system of information, advice and support for families. Adopting key initiatives in support of the Children's Commissioner endorsed 'No Wrong Door' initiative
- **D2RA** - Implement a Discharge To Recover and Assess (D2RA) pathways model for integrated health and social care
- **Frailty** - To provide the best system wide care for people living with frailty
- **Croes Atti** - Assess the development feasibility for a new Older People's integrated care facility at the former Hospital site in Flint
- **Ageing Well** - Work collaboratively to support the aims of the Age Friendly Wales: Our Strategy for an Ageing Society
- **Flintshire Dementia Strategy** - Develop a Dementia Strategy for Flintshire, aligned to the North Wales Dementia Strategy

Why is this a priority for the PSB?

This is a priority because:

- ✓ There is a strong evidence base, as well as a social responsibility, to direct our focus on the prevention of ill health and the reduction of health inequality whilst also accommodating most people's preference to stay active and independent within their own community;
- ✓ The number of people living with dementia is continuing to increase;
- ✓ The Social Services and Well-being (Wales) Act 2014 reinforces the need to support residents to maintain good health and reduce reliance on services;
- ✓ A focus on early years has the potential to bring benefits to the individual and reduce demand on services over the full life course;



- ✓ Increasing numbers of people are at risk of developing frailty. A person living with mild frailty has twice the mortality risk of a fit older person;
- ✓ The Older People's Commissioner has set a vision for an age friendly Wales that supports people of all ages to live and age well. A Wales where everyone looks forward to growing older, and individuals can take responsibility for their own health and well-being whilst feeling confident that support will be available and easily accessible if needed;
- ✓ Influencing the development of children to maximise their health, social and educational development is most effective when done as early as possible;
- ✓ Intensive family and community based intervention for children and young people can reduce the risk of out of home placement and more effectively engage families;
- ✓ Improving access to support and information for children and families to reduce waiting times and avoid people 'knocking on the wrong door';
- ✓ People should only need to tell their story once, and when asking for help should be provided with good information, advice and support proportionate to their needs;
- ✓ In order to support residents with more complex needs, we need to maintain and then strengthen the care sector for both care home and domiciliary service provision, both of which are currently fragile;
- ✓ There is an increasing need to reduce the dependency on acute clinical care by providing alternative care that helps to avoid hospital admissions and support people to recover at home or close to home; and
- ✓ Welsh Government have provided short term funding to support Discharge To Recover and Assess (D2RA) pathways and processes. Flintshire County Council will work in close collaboration with Betsi Cadwaladr University Health Board (BCUHB) to support appropriate projects and services.

The evidence behind this:

- ✓ People born in the most deprived areas of Flintshire are, on average, likely to die seven years earlier than people born in the most affluent areas of the county.
- ✓ Life expectancy is predicted to continue to improve, and the population of those aged 65 years and over is expected to grow from 31,000 in 2015 to 46,100 by 2039.
- ✓ The number of people aged 65 years and over who need to be looked after in a care home is expected to almost double by 2035, with the number requiring specialist nursing care expecting to show a significant increase.
- ✓ There are between 10,000 and 11,000 people living with dementia in North Wales. This number is likely to increase as the number of older people in the population increases. It is estimated that the number of Flintshire residents living with dementia will rise by about 1,350 (66%) by 2030.
- ✓ The projected increase in number of older people will create additional care and support needs. Whilst there continues to be a focus on increasing community based support to reduce dependency on long term care, it is inevitable that there will also be increased demand for residential and nursing home placements.
- ✓ More people living with mild, moderate or severe frailty are attending emergency departments, with over 4,000 admissions daily for people living with frailty.
- ✓ Older people living with mild, moderate or severe frailty are more likely to have delayed transfers of care. 45% of people experiencing delayed transfers of care are over 85 (approximately 50% of people aged 85 and over will encounter frailty).
- ✓ People living with mild, moderate or severe frailty could often have their needs best met in settings outside of acute hospital care. Severe frailty often brings over four times the costs of non-frailty.
- ✓ Welsh Government guidance and early year's research including the Early Intervention Foundation (EIF) Maturity Matrix workbook, population needs information and feedback from parents and children.
- ✓ Services should be flexible, adaptable and wrap around families and help should be provided as early as possible to prevent more serious problems developing.
- ✓ People should only need to tell their story once, and when asking for help should be provided with good information, advice and support proportionate to their needs.
- ✓ In Flintshire, discharge pathways are well supported, however recovery and reablement is more challenging for older people.

Long Term Vision - What we want to achieve over the life of the Plan

- Building and strengthening the care sector.
- There will be a strong and ongoing commitment to promote key public health campaigns and initiatives across the public sector including attainment of immunisation targets and further reducing the number of people who smoke for example.
- There will be more services delivered closer to home through primary and community services, with the required shift of resources from secondary care.
- Complete the redevelopment of Ty Nyth in Mold as a new local residential children's provision in collaboration with Wrexham County Borough Council, improving the quality of safe care, achieving family reunification or a longer term local placement.
- Providing information and support for people to take responsibility for their own health and that of their families.
- Targeting interventions where individuals and families have the most to gain.
- To take a system-wide approach to improving outcomes for children and families. To understand the position on early childhood intervention, identify areas for improvement and work together to deliver positive change.
- All members of the Public Services Board will have ensured that evidence based, accessible information is available to all employees about how to protect and promote their own health and well-being and that of their families.
- Develop and implement the Dementia Strategy for Flintshire in co-production with key stakeholders. This will include key priorities to enable people to age well in age friendly communities in Flintshire.
- Develop a county and nation that celebrates age and, in line with the UN Principles for Older Persons, a county and nation that upholds the independence, participation, care, self-fulfilment and dignity of older people at all times.
- Work alongside the Older People's Strategy Coordinator building capacity to apply for membership of the World Health Organisation Global Network of Age Friendly Cities and Communities, subject to prioritisation.





- The NHS Long Term Plan sets out an evidence-based framework of care for older people with frailty to be delivered through the national Ageing Well programme. This focuses on delivering integrated personalised care in communities and addresses the needs of older people with three inter-related service models centred on clearly identifiable patient cohorts:
 - **Community multidisciplinary teams** - targets the moderate frailty population, people whose annual risk of urgent care utilisation, death and care home admission is three times that of an older person of the same age who is fit. This group are considered to be the most amenable to targeted proactive interventions to reduce frailty progression and unwarranted secondary care utilisation.
 - **Urgent community response** - crisis response and community recovery for older people who are at risk of unwarranted stay in hospital admission and whose needs can be met more effectively in a community setting.
 - **Enhanced health in care homes** - for which there is not a consistent health care support offer despite care home beds outnumbering NHS hospital beds and being an increasingly important place for end of life care.
- The Ageing Well programme and framework aim to support commissioners and providers of acute and community health services, social care and the voluntary sector to work together, turning what is currently urgent care into planned care for key groups of vulnerable older people.
- Commence development of the new older people's social and health care facility at the former hospital site in Cornist Road, Flint.
- Implement an effective discharge to recover and assess pathways model to reduce or avoid hospital admissions, providing person centred assessment and recovery services to provide care and support at home or close to home.

What are we already doing?

- Opening the extended Older Peoples' Care Home and Discharge to Assess facility at Marleyfield House, Buckley. The expansion is scheduled to complete on 24th May 2021. Site visits for all key stakeholders are being arranged, and final operational preparations and recruitment are ongoing ahead of the first residents moving in during June 2021. The expanded home will provide an additional 32 beds, taking the total capacity of Marleyfield House to 64 beds. The new wing and refurbished main building will provide modern facilities for integrated social and health care, including residential care, discharge to assess, step up / step down and other required care services.
- Joint working in Community Resource Teams between and the Single Point of Access (SPoA), including the extension of operating hours.
- The Social Prescriber Officer and Third Sector Coordinator were recruited by Flintshire Local Voluntary Council (FLVC) in 2018 and have been providing an excellent support service in collaboration with Social Services and Health teams, based at the SPoA in Mold. These roles are supported by Integrated Care Funding and have successfully managed over 1,700 referrals in the year 2020/21. The profile of the service has very much been raised over the previous 12 months with people now self-referring for information and support.
- Promoting and supporting independent living through our "What Matters" approach, focussing on the expressed needs of our service users.
- Providing alternatives to hospital based care, or long term care, through provision of intermediate care options including Step Up Step Down beds.
- Supporting the delivery of the Regional Dementia Strategy Action Plans.
- Developing Age Friendly communities and promoting the voice of older people through consultation and engagement, and supporting action groups.



- At a GP Practice level, improvement work is centred on frailty prevention and maintenance through the following streams:
 - **Risk stratification** - improvements to the process to ensure a more sophisticated / scientific approach. Segmentation, identification and stratification of the population living with frailty by needs and not age is essential. This allows use across health and social care that can support joint priorities, and integrated and personalised care.
 - **Anticipatory care planning** - It is important to prevent or delay the onset of mild frailty and to be proactive in supporting people living with or at risk of mild frailty. Rehabilitation or reablement and stopping progression in functional ability are key objectives for this group. When people are ageing well it is important to encourage and support people to maintain this status, especially considering that frailty starts earlier and progresses more rapidly in socio-economically deprived areas.
 - **Multi-Disciplinary Team (MDT) working to ensure the maintenance of more complex patients** - It is estimated that 12% of people aged 65 or over are living with moderate frailty. Key aims for this group are to provide integrated multidisciplinary teams (MDT) to support people in rehabilitation and reablement and prevent further progression of their frailty. The MDT is a means of supporting the management of people with moderate frailty in the community rather than them needing to access hospital based care.
 - **Investment into frailty in care homes** - Indications from GP contract data suggest that 3% of over 65 year olds are living with severe frailty. Severe frailty has a significant impact on individuals. Support and prevention of deterioration are key priorities.
- Supported the development of an extension to increase capacity at the Arosfa respite home for children, managed by Action For Children.
- The Flintshire Early Help Hub was implemented in May 2017 and has been a great success in bringing statutory and non-statutory agencies together to share information about families and coordinate an early response before relatively simple problems escalate and become complex. Screening for the Early Help Hub is based on families who exhibit Adverse Childhood Experiences (ACEs), which are an indicator of needing early intervention.
- There is an opportunity utilising Discharge To Recover and Assess (D2RA) funding to recruit more physiotherapy, reablement and early intervention roles. This could be supplemented with additional Occupational Therapists and Social Workers where possible in the current market. This will support D2RA pathways 1, 2 & 4, with the recently completed Marleyfield House expansion supporting step down pathway 3.

In-year priorities for 2021/22:

- Purchase and redevelopment of Ty Nyth in Mold as a new local residential children's provision in collaboration with Wrexham County Borough Council to provide a safe site for short term residential assessment and support to meet the needs of young people whilst seeking family reunification, or a longer term local fostering/residential placement.
- The Early Years Pathfinder integration and transformation programme will include strategic arrangements for joint working between partners focusing on the local vision, strategy and plan to ensure services for families of children, pre-birth to age seven, are better integrated.
- Adopt the D2RA pathways model to reduce the dependency on acute clinical care by providing alternative care to avoid hospital admissions and support people to recover and be assessed at home or in an integrated care bed close to home.
- To provide the best system wide care to address increasing numbers of people who are at risk of developing frailty. A person living with mild frailty has twice the mortality risk of a fit older person.
- Undertake a feasibility stage project for the redevelopment of the former hospital site in Cornist Road, Flint, to confirm the potential use of the site for a significant new build development to meet the health and social care needs of older people with complex needs including dementia in the county.
- Develop a Dementia Strategy for Flintshire, aligned to the North Wales Dementia Strategy, to support the needs of people living with dementia, their families and carers.
- Work collaboratively to support the aims of the Age Friendly Wales: Our Strategy for an Ageing Society. Develop Age Friendly communities and promoting the voice of older people through consultation and engagement, and supporting action groups.

Summary of actions to achieve in-year priorities:

- The Welsh Government Integrated Care Fund provides further opportunities to implement priorities through funding key developments including the purchase and redevelopment of Ty Nyth in Mold. The service provided would include a clinical Multi Systemic Therapy (MST) approach with additional potential for registered provision to support children and families.
- In alignment with the North Wales Dementia Strategy, consult key stakeholders on the key priorities for dementia services. Consultation to include people living with dementia, their families and carers, care workers, third sector support organisations and community groups. Publish and maintain the strategy to reflect changing population needs.
- The Welsh Government Integrated Care Fund provides an opportunity for Flintshire County Council and Betsi Cadwaladr University Health Board to engage a construction partner to undertake a feasibility stage project to confirm the potential use of the former hospital site in Flint for a significant new build older people's care development. This is a key response to the priorities within the Regional and Local Dementia Strategies, and Dementia Action Plan.
- Review Early Years population data to assess the feasibility and benefits of a central repository for data collection, and to consider how well community needs are understood, how data is used and what the shared priorities are for taking action.
- Develop action plans to deliver on the aims of Age Friendly Wales: Our Strategy for an Ageing Society. To include the continued development of Age Friendly communities and engagement of action groups for older people.
- To focus on local arrangements for ensuring that the multi-agency workforce has the right skills and confidence to deliver the local maternity and early years strategy
- Improvements in cluster level step up and step down model of care.
- Use of MDT's as an admission avoidance tool.
- MDT's focussed on being in the right place with the right cohort of patients and fully utilising Community Resource Team's and Home First.
- Greater connectivity between primary and community care services.
- Planned workshop to continue this stream of work with Health and Local Authority colleagues to take place in July.
- To continue to build upon current evidence based approaches included the offer of parenting programmes, support, speech, language and communication, early intervention and prevention.
- Implement D2RA Pathways model for pathways 1,2 and 4.

Where should we see an impact?

- ✓ Provision of a new residential care provision for children and young people in Flintshire and Wrexham. The support model at the redeveloped site would be the clinical Multi Systemic Therapy (MST) approach, with additional potential for registered provision to support children and families.
- ✓ A published Dementia Strategy for Flintshire, co-produced with key stakeholders including people with lived experience of dementia. Alignment with the North Wales Dementia Strategy to set a prioritised action plan for dementia services and the development of dementia friendly communities.
- ✓ Development of existing and new age friendly communities. Working towards membership of the World Health Organisation Global Network of Age Friendly Cities and Communities, subject to prioritisation.
- ✓ Reduced attendances in Hospital emergency Department.
- ✓ Reduced admissions from care homes.
- ✓ Reduced admissions for people at end of life.
- ✓ Confirmation of the feasibility for a new build older peoples care provision to support a robust D2RA (Discharge to Recover and Assess) model and bridge the gap between provision and need for those requiring residential EMI Care. The project will also provide additional long term residential care capacity and facilitate the relocation of an existing residential care home at Croes Atti, Flint to provide a balanced and sustainable support model across public and private care sectors.
- ✓ Improve year on year on the Midwifery and Early Years Maturity Matrix baseline assessment to plan and deliver maternity and early year's services, improving early childhood outcomes. Increase efficiencies and effectiveness within the system, removing complexity, duplication and waste and delivering our statutory duty and what matters to families.
- ✓ To develop a shared understanding of the early years population, their families and their needs so that data and intelligence influences decision making and prioritisation.
- ✓ Providing a seamless and responsive service to all families when they need it - a single front door for families to access services. Equity of provision will mean that children and families can access the right support whenever they need it and wherever they live in Flintshire - enhancing family and community capabilities.
- ✓ Indicators of health and wellbeing in the population improved.
- ✓ Indicators of health inequalities improved.
- ✓ Number of people supported outside of the acute hospital setting increased.

5 Ways of Working:



Long term:

- Understanding the impact of demographic change and the needs of our population to adapt services
- Working to sustain the care sector in a way that ensures that the needs of our residents can be met in the longer term
- Providing modern, innovative and sustainable residential care in the county and north east area for citizens in all age groups
- A strategy for dementia, aligned to the regional strategy and delivering on local priorities



Prevention:

- Prevention of poor health through the provision of quality assured information to employees
- Prevention of the escalation of support needs through work within the Early Help Hub, Early Years Pathways and Community Resource Teams
- Continuation of the social prescribing model to provide care and support solutions in the third sector and community



Integration:

- The work to develop and support the self-help and management of chronic conditions plus work to promote healthy lifestyles will specifically support the community resilience agenda
- Integrated and multi-disciplinary health and social care models of service delivery



Collaboration:

- Continued and increased collaboration between providers of health and social care are fundamental to the development of all priority areas
- Collaborative developments between Flintshire, Wrexham and the Health Board to provide innovative residential care

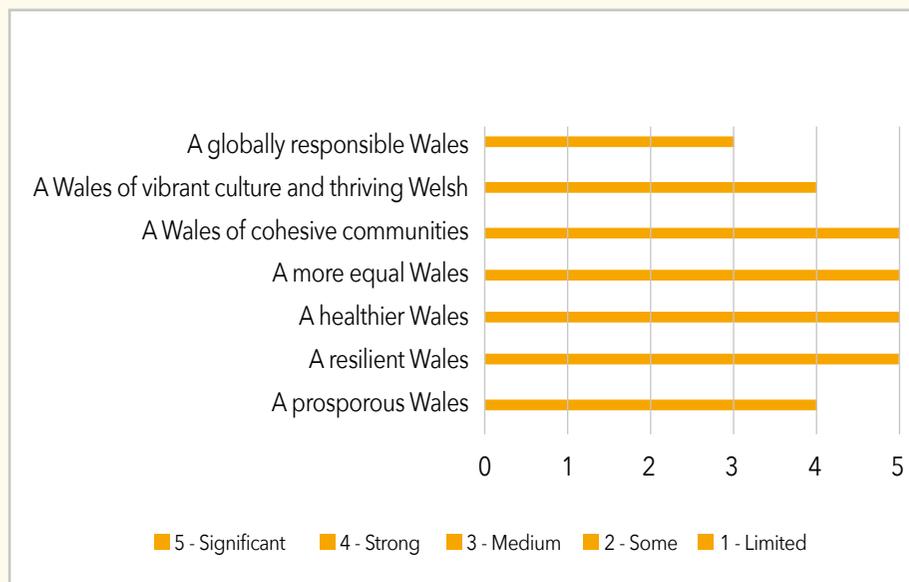


Involvement:

- Care providers continue to play a key role as stakeholders in developing the models for care and support in the community
- Service users are fundamentally involved in determining the care and support offered by identifying "What Matters" to them
- Coproduction of a dementia strategy for Flintshire



Contribution towards the 7 Well-being Goals:



Links to other priorities:

- **Community Safety** - tackling drugs and alcohol / reducing re-offending

Glossary of terms:

Adverse Childhood Experiences (ACEs) - ACEs are stressful events occurring in childhood that are linked to a comparatively increased risk to health and wellbeing in adult life for the person exposed to ACEs

Advocacy - The act of speaking on behalf of or in support of another person

Community Resource Team - A multi-disciplinary team working within the community. The team work with patients within their own home to provide the additional support required to be able to stay at home as an alternative to being hospitalised or have an extended stay

Discharge to Assess - Discharge to Assess takes place when the person is medically fit to leave hospital and requires an assessment to determine the level of support they will need at home

Discharge to Recover and Assess (D2RA) - The Discharge To Recover and Assess pathways model aims to reduce the dependency on acute clinical care by providing alternative care to avoid hospital admissions and support people to recover and be assessed at home or in an integrated care bed close to home

Domiciliary Services - Care and support services offered to a person within their own home

Early Help Hub - The Early Help Hub is a multiagency project which aims to improve the 'journey' for families at greater risk of worsening problems with an emphasis on information, advice and assistance

Early intervention Foundation (EIF) - Third Sector organisation that champions and supports the use of effective early intervention to improve the lives of children and young people at risk of experiencing poor outcomes

Extra Care – Housing designed with the needs of service users in mind that provides varying levels of support which is available on site and promotes independent living

Health and Wellbeing Care Centre – A new building within Flint to include GP services to support the health and wellbeing of residents

Looked After Children – Looked after Children are children under the care of the Local Authority

Multi Systemic Therapy (MST) – The MST model provides intensive family and community based intervention for children and young people who are at risk of out of home placement in either care or custody. The model can be implemented for families that have not engaged with other services

Single Point of Access (SPoA) – A new way for adults across North Wales to gain access to advice, assessment and coordinated community health and social care services by contacting just one telephone number

Social Prescribing – A support model to provide community referral to non-clinical services, primarily to third sector and community groups, to promote positive health and wellbeing

Step Up Step Down Beds – Beds within a care home setting to provide short term support to prevent hospital admission/long term care (Step Up) or to support discharge from hospital where the individual is clinically ready to go home but requires some support before they return home (Step Down)

Well-being – The state of being comfortable, healthy or happy



SECTION 4:

Joint Priorities – Flintshire and Wrexham

Flintshire and Wrexham have separate Public Services Boards, but realised that by joining together to share knowledge and resources would be beneficial to tackle common challenges, specifically those around community resilience and COVID-19 recovery. To progress this, a Joint PSB was formed in June 2020 which sought out evidence around inequality to help assess the challenge and improve how sighted everyone is – this has brought forward shared values and motivated us to act beyond traditional boundaries.

A situational analysis helped us to identify four key themes to support community recovery, with a clear collective purpose:

- Children and Young People
- Environment
- Mental Health and Well-being
- Poverty and Inequality

A structure was established with a [Programme Management Group](#) and four cross-organisation Theme Groups, each led by an officer from different organisations. The issues to be tackled and the levels of ambition for each of the themes is covered within this section. Most of the work undertaken during 2020-2021 focused on:

- (1) Understanding the complexity of the issues in Flintshire and Wrexham before deciding on the relevant courses of action;
- (2) Widening the range of partners and organisations who could add depth to the knowledge within each theme and contribute to ‘added value’ solutions, and
- (3) Understanding the evidence of the impacts and needs of our communities.

Information around the Joint PSB themes is not as detailed the two Flintshire PSB priorities within this Plan because they are newer themes and are not as developed as the two continuing Flintshire priorities. This does not mean however, they are less important.



Priority: **Community Resilience**

What does this mean?

Community Resilience is often defined as the ability of communities to 'bounce back', we therefore use the term of Community Recovery as well as Community Resilience. The aim behind this theme is to strengthen community resilience after the major impact associated with the Covid-19 pandemic. By strengthening resilience this will enable communities to recover more quickly from the pandemic.

our priorities

Community Resilience: Children and Young People

Why is this a priority for the PSB?

This is a priority because:

- ✓ Before the start of the Covid-19 pandemic, more than 1 in 4 children in Wales were living in poverty, with people from certain ethnic groups, disabled people, single parents, carers, those living in private rented housing or working in certain sectors particularly affected by poverty;
- ✓ Locally many children and families have found their situations considerably worsened as a direct result of the economic impact of the pandemic, i.e. from the restrictions in force and 'lockdowns', with 2020/21 increasing pre-existing inequalities; and
- ✓ Our situational analysis last year revealed no surprises. There are a number of issues requiring us to work differently to support mental health concerns, children's wellbeing and the challenge of some children falling behind because of poverty, the educational attainment gap or where opportunities to flourish have been unavailable.

Long Term Vision - What we want to achieve over the life of the Plan

Many of our systems have been established over long periods of time and to an individual who needs to access services, it can sometimes feel daunting, confusing and repetitive, with the need to provide similar information to various organisations. The pandemic and the joint PSB has created the opportunity to work better across our numerous systems and co-create strong, long term communities for and around our children, young people and their families. The opportunity to establish systems to access services and support in a simple and practical way will ensure that support is timely, appropriate and easily available

What are we already doing?

We have established Team CYP, which currently involves over 30 practitioners, representing the public sector and third sector organisations. The expansion of this network to share energy and ideas has created a 'safe' space to challenge existing practices and exchange ideas to improve the ones which we have determined will make the most difference. These are:

- o Developing a confident culture of social prescribing and
- o Generating a dependable system of advice, information and guidance that meets the needs of young people.

In-year Priorities for 2021/22:

- Achieve corporate support for the use and promotion of DEWIS to support the aim of improving access to information, advice and guidance (IAG) at a local level.
- Continue to explore how current IAG resources can be repurposed, enhanced and expanded to make sure we have maximum coverage, and therefore create more opportunities for children, young people and families to access them.
- To quickly do what is possible now and create a business plan that highlights additional resources that may be required to build a sustainable system, for consideration by the PSB.
- To develop a workforce training programme, to ensure those at the frontline know how to access the same information, advice and guidance so that they are able to support those people who might struggle to access it themselves.

Community Resilience: **Environment**

Why is this a priority for the Joint PSB?

This is a priority because:

- ✓ During the Covid-19 pandemic, and especially during the lockdown period, there has been a number of positive impacts on our environment and a greater appreciation and understanding of how important our environment is;
- ✓ We have seen a reduction in travel due to people homeworking more, communities exploring their local environment for physical and mental well-being benefits, which has resulted in an improvement to local air quality from fewer vehicles on the road and less traffic congestion;
- ✓ People started to appreciate what is around them, the biodiversity of our environments and the development of interests in home grown food and gardening;
- ✓ With more people using the natural environment, whether locally or to well-known beauty spots, it has brought about increased challenges and pressures, including accessibility to available green spaces and increased pressures on our countryside such as parking, littering, wild camping, forest fires and fly tipping;
- ✓ There is increased evidence that having easy access to green spaces improves well-being and not all communities have equal access to good quality green spaces; and
- ✓ With the declaration of Climate and Nature Emergencies it is important that the benefits to the environment and the raised awareness during Covid 19 is not lost. Through collaboration we can support decarbonisation of the public sector, reduce the risk to communities and increase opportunities to improve our green spaces through maximising the benefits of public land.

Long Term Vision - What we want to achieve over the life of the Plan

The response to the Covid-19 pandemic represents a once in a generation opportunity to reset our values and priorities, realigning them with those required to create a more sustainable future, which both restores nature and decarbonises our economy whilst creating new opportunities for growth in the Green economy and bringing new skills and jobs to the area as well as bringing benefits to health and well-being.

What are we already doing?

- Various bodies and organisations now form a network to consider what can be done jointly, or enhanced by working in partnership. Over 14 organisations are represented and following a review of the positive and negative findings during the pandemic, the agreed aim of focus was:
 - To work collaboratively to support Covid recovery in line with a green recovery for our communities and employees including enhancing our green spaces and decarbonisation.

In-year Priorities for 2021/22:

Leading

- Coordinate the information of public land available through the Public Services Board partners and the opportunities available for carbon sequestration or improvement of green spaces for community use
- Undertake an analysis of the mapping and available land and identify opportunities

Informing

- Provide guidance to Environmental groups that would support opportunities for volunteering and social prescribing
- Public Sector to promote opportunities available for social prescribing on their land
- Liaise with Public Health Wales and Betsi Cadwaladr University Health Board in how the opportunities for social prescribing can be maximized

Participate

- Support Public Services Board partners to sign up to the North Wales Healthy Travel Charter developed by Public

Health Wales to support staff active travel opportunities and decarbonisation

- Share information of all of the current environmental projects that are taking place within both Flintshire and Wrexham with all Public Services Board partners to identify shared outcomes and collaboration opportunities between all themes of priorities
- Support 'Place for You/Care and Repair' in Shotton to develop their site to enhance biodiversity and community woodland
- Support the LIT Project from the Poverty and Inequality group and how enhancing access to green space to improve well-being can be embedded
- Develop partnerships to create the vision for Wrexham Forests to support increase of green infrastructure and woodland cover
- Develop project objectives for Moel Famau considering carbon sequestration, biodiversity, opportunities for skills, sustainable tourism and well-being

Community Resilience: Mental Health and Well-being

Why is this a priority for the Joint PSB?

This is a priority because:

- ✓ Data from the Welsh Health Survey shows that the number of adults in North Wales with a common mental health disorder is around 93,800 and is expected to increase to around 99,000 by 2035;
- ✓ Review of Welsh core data sets and populations needs has highlighted that individuals living in Wrexham suffer from poorer mental health when compared with other North Wales local Authority Areas; and
- ✓ Each of the other themes are considering the mental health challenges from their perspective for the community and the staff working in each area or organisation.

What are we already doing?

- Community resilience projects are active in Flint town centre, the Holway and Gwersllyt, building capacity and trust and bringing forward issues for PSB and other partners to consider.
- Betsi Cadwaladr University Health Board (BCUHB) has agreed to refocus the East Area Local Implementation Team (part of the Together for Mental Health Strategy Partnership and Delivery Mechanism) with a non BCUHB Chair and wider engagement as the team moves toward being a movement to improve mental health and well-being across Wrexham and Flintshire - a significant and positive strategic shift towards integrating the way we work and delivering positive change.

Community Resilience: Poverty and Inequality

Why is this a priority for the Joint PSB?

This is a priority because:

- ✓ Despite decades of work to address poverty and inequality both are deeply entrenched, and have significantly worsened during the Covid-19 pandemic in our sub-region. The consequences of living in poverty and experiencing systemic inequality impact everyone in society. We need to understand the root causes and achieve whole system and connected positive change to help people, communities and society thrive not just survive.

The evidence behind this:

- ✓ Shows that 328,000 households across Wales have seen incomes fall and costs of living increase; a 41% increase in electricity, gas or water and 38% increase in the cost of food. (Joseph Rowntree Foundation/Bevan Foundation Dec 2020).

Long Term Vision - What we want to achieve over the life of the Plan

Our goals and focus are to work together so that people have the basics they need, they feel safe and have job and income security and access to tools to help them thrive such as education, supported by a kinder, more compassionate public services and society.

What are we already doing?

We have established our Poverty and Inequality (P&I) Team, which currently involves over 30 practitioners, representing the public sector, third sector organisations and the private sector. Our hope is that we continue to expand this network, so that we share ideas and energy and drive change together.

In-year Priorities for 2021/22:

We have established three core areas of work:

- Partnerships
- Community
- Employment

Partnerships

- Exploring joint posts between the two counties.
- Focusing efforts to switch to investment rather than 'funding' and develop the sustainability of key projects that are working such as the Warm Wales Fuel Poverty project.
- Developing an approach to explore and share assets in our organisations and from our community.
- Working with public services to better understand and use the socio economic duty in the most effective way.
- Using the inward investment into North Wales through the Growth Deal / regional investment and procurement strategies to drive jobs, growth and employment and training opportunities.

Community

- Understanding lived experiences from the perspective of people in our communities, and creating space for working and thinking together with communities, ensuring opportunities are open to all for all, including working towards becoming a Trauma and Adverse Childhood Experience Society.
- Food is a key connector and food poverty is a key focus. Working with other themes e.g. environment - developing community kitchens and community gardens, using green spaces to grow food and reduce the Co2 emissions and food wastage.
- Connecting new skills and learning opportunities in these green spaces supports well-being and health through learning new skills.
- Identifying and being creative in our approaches using arts and creativity as a way of tackling poverty.
- Education and learning is key and we want to develop the Children's University as a project to connect family learning and aspiration for children and young people.

SECTION 5:

Governance and Assurance

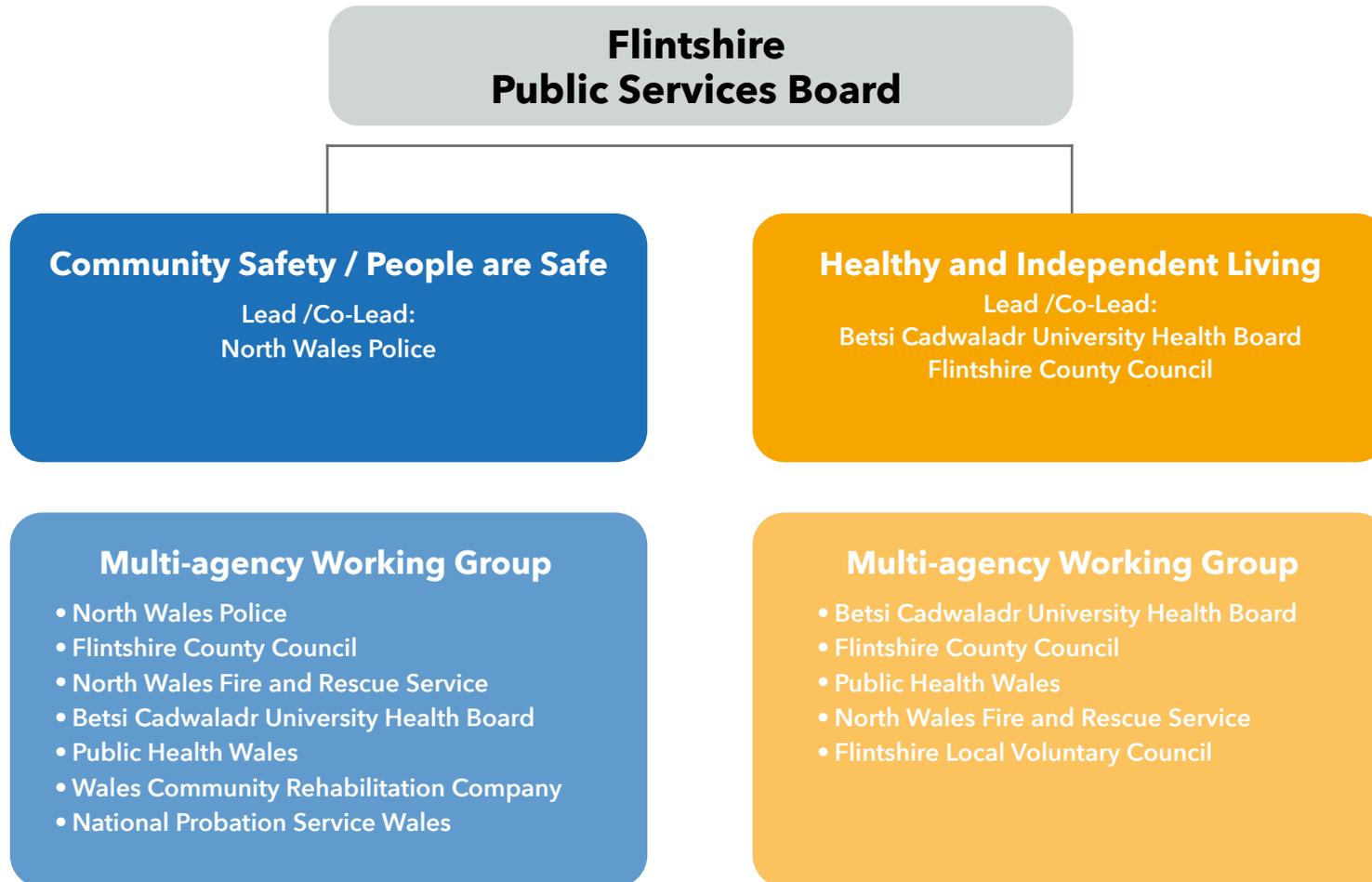
The Public Services Board (PSB) is accountable for the delivery of the Well-being Plan and will monitor, along with its partners, progress and achievements made. A Delivery Plan will be in place for each priority to support achievement against the actions and impacts detailed in the Plan.

Progress against in-year priorities and key developments will be available on the Public Services Board pages of the Council's website. In addition, other methods of communication will be used e.g. e-Council Newsletter and partner's e-Newsletters, etc.

Regular reviews of the Plan will be conducted by the Public Services Board to ensure that the in-year priorities reflect current need whilst ensuring that progress is being made.

In line with the requirements of the Well-being of Future Generations (Wales) Act 2015, the Flintshire Public Services Board will continue to publish an annual overview of our performance in achieving our priorities for the year. A copy of will be sent to Welsh Government, the Future Generations Commissioner for Wales, the Auditor General for Wales and the Council's Corporate Resources Overview and Scrutiny Committee.

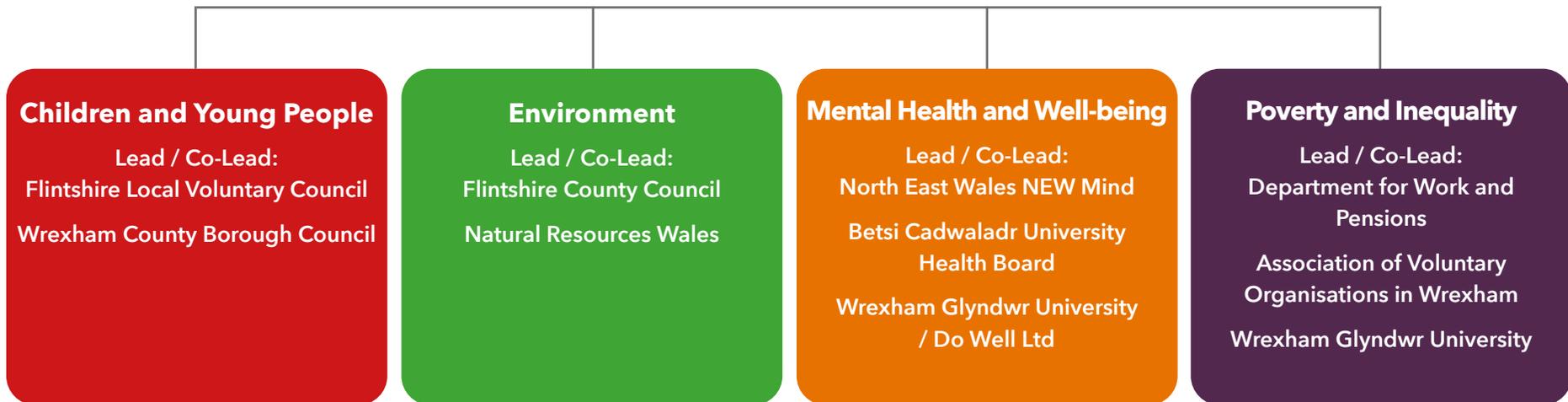
Partnership Structure – Flintshire Priorities



* Other partners may also contribute towards delivery

Partnership Structure – Joint Priorities

Joint Flintshire and Wrexham Public Services Board



Accessible Formats

This is a bilingual document published in both Welsh and English and is available on all partners' websites.

Other formats are available upon request using the following contact details:

Flintshire County Council
Chief Executive's
County Hall
Mold
Flintshire
CH7 6NB

Email: corporatebusiness@flintshire.gov.uk

