

Flintshire Carelink

To support independence and give
peace of mind 24 hours a day

'Our vision and values are for safer
communities and health and
wellbeing for the people of
Flintshire'



Images provided courtesy of Chubb Integrated Technologies

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What is Carelink?

- An emergency alarm monitoring service giving you the ability to summon help whenever the need arises.
- Someone to answer your call at any time day or night, 24 hours a day 365 days a year.
- Activate the Carelink equipment and you will be connected to a trained Operator who will contact your named responder e.g. family/friend/carer and if necessary emergency services to arrange the assistance you need.



Who is it for?

The Carelink service is available to anyone living in the Flintshire area. You may be elderly, suffering ill-health, disabled or simply living alone and worry about your personal safety, we can help.

What will it cost?

1. A one off charge of £25 is payable for the installation.
2. A Rental and monitoring charge of £2.20 per week for the unit.

For more information contact
us at:

Alarminstallationteam@flintshire.gov.uk

Post to:

Flintshire Care-link
Room 2199
County Hall
Mold
Flintshire
CH7 6NB

Or call the team on: 01352 702280
(Monday – Wednesday)

(calls are recorded for monitoring
purposes)

Please contact us if
you require the
information in a
different format such as
Large Print or Braille.