

Flintshire County Council Direct Payments Support Service



Menu of Services

All levels include information in a range of formats to ensure people understand the arrangement they are entering into and their associated responsibilities.

Support to set up arrangements and embed appropriate systems to enable ongoing management.

Access to information, advice, and assistance in a range of formats.

Telephone helpline!

Set up Arrangements.

| Support Level | Description | Hours of Support | Cost (Per Annum) |
|---------------|--|------------------|------------------|
| Low | Appropriate for people commissioning support from a CIW regulated care provider. | 6 | £150 |
| Medium | Appropriate for someone wanting to employ a PA that they have already identified, or commission a self-employed micro care provider. | 10 | £250 |
| High | This level of support is required to enable someone to fully recruit one or more Personal Assistants. | 25 | £625 |

Ongoing Support

| Type | Hours of Support Per Year | Cost (Per Annum) |
|------------------------|---------------------------------|------------------|
| Block Purchase Support | 5 | £125 |
| | 10 | £250 |
| | 20 | £500 |
| Ad Hoc Support | As Required or Additional Hours | £25 Per Hour |

Pre-Paid Card Account

| Type | Hours of Support Per Year | Cost (Per Annum) |
|--|---------------------------|------------------|
| EML Card Account Set Up and Monitoring | Set Up Fee | £200 |
| | Quarterly Monitoring | £200 |

Personal Assistant Support

| Type | | Cost |
|---------------------------------------|--|--------------------------------|
| DBS Processing | I.D Verification & Certificate Issue | £65.00 Annum PA 3 Yearly |
| E-Learning & Access to Training | Registration with Click Learning. Support to complete PA Induction Certificate, Access to relevant training modules, advice & guidance | £50 Per Annum Per PA |
| Pastoral Support | Provide information, advice & guidance. Signposting to relevant resources/support | £25 Per Hour |

Telephone: Flintshire Direct Payments Support Service

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